PHONE FREE ZONE – YONDR POUCH IMPLEMENTAION FREQUENTLY ASKED QUESTIONS – STUDENTS



	Performing Arts
What if I forget to bring my Yondr pouch toschool?	You can self-report to the Student Counter in the A Block Front Office as soon as you arrive at school. You will be issued a loan pouch for the day and complete a sign-out register for this. At the end of the school day, you will need to return to Loan Pouch to the Front Office, and sign it back in.
What if I forget my Yondr Pouch and don't self-report. AND / OR What if I don't want to put my phone into my Yondr Pouch?	 If you are seen with your mobile phone, it will be locked safely and securely in the A Block Front Office. Your parent will be notified. On the first incident, you can collect your phone at the end of the day. On the second incident, you can still collect your phone at the end of the day, but you will also be issued an afterschool detention. On the third incident, your parent / guardian will need to collect the phone from the front office, two afterschool detentions, and a Behaviour of Concern notification, will be issued. On fourth and subsequent incidents, your parent / guardian will need to collect the phone from the front office at the end of the day, a formal caution to suspend will be issued.
Do earphones/airpods/ear buds need to belocked into a Yondr pouch?	Yes. If you have large headphones, these are to be placed in your school bag.
What if I have not brought a mobile phone to school that day?	The expectation is that you bring your Yondr pouch to school every day regardless of whether you havea mobile device with you or not. You must present the pouch at the beginning of Roll Call, and bring a note from your parent / guardian written in your school diary advising that your phone is not at school today. Repeated patterns may be treated as non-compliant behaviour.
What if I don't possess a mobile phone or never bring a mobile phone to school at all?	If you do not have a mobile phone or are never going to bring a mobile phone to school at all, your parent / carer will need to inform the Principal in writing. You will still have to bring your empty Yondr Pouch to school. If you are seen with a phone, then the above consequences will apply.
What if I damage or lose my Yondr pouch?	The pouch remains the property of the school. Youwill be referred to a DP and charged \$20 (cash or added to school fees) for a new pouch. If deliberately damaged, you may face disciplinary actions.
Can I use my phone at school prior to the bell ringing for Roll Call / Assembly in the morning?	No. You will need to lock your mobile phone in your Yondr Pouch as soon as you enter the school site. If it is seen in the morning, recess or at lunch time, it will be confiscated and locked safely and securely in the A Block Front Office. Your parent will be notified.
What if I need to contact my parent/carerduring the school day?	You should go to the A Block Front Office prior to school, at recess or lunch time if you need to contact a parent/carer urgently, where you may use the school phone.
What if my parent/carer needs to contact me inthe event of an emergency?	Your parents/carers can contact the school on 47287200 if there is an emergency. Staff will contact you to relay the message.
What if I have a medical condition that requiresme use my phone to record or monitor medicalinformation?	We are working with some student's parents/ carers already who have a medical condition that necessitates the use of a mobile phone, such as students with diabetes, so that an exemption can be applied. If your parent / carer has not heard from the school, they will need to request an exemption from the Principal in writing.

What if I have a mental health condition and Ineed to contact a case worker, counsellor, parent or carer?	You should go to the student counter at the A Block Front Office, or the Learning & Wellbeing Staffroom in the Library, at recess or lunch time and advise staff that you need to make the call. Arrangements will be made for you to use the school phone, and to provide assistance.
What if I have Wi-Fi connectivity issues with my laptop and need to use my mobile phone as a personal hotspot.	You will need to see Mr Todman or Mr Oudkerkpool to ensure you are connecting to the Department of Education's Wi-Fi correctly.
What if I need access to urgent personalhygiene items?	You should Sick Bay, your Year Adviser, HeadTeacher Learning & Wellbeing, or DP for assistance.
Do I need to access a Yondr unlocking station to lock my pouch when I get to school?	No, as long as your Pouch has remained unlocked.
What if I forget to unlock the Yondr pouchbefore going home?	We will have set up a permanent Yondr Unlocking Station at the front gate of the school for access afterhours.
What if I cannot unlock my Yondr pouch when Ileave the school?	You should report to the A Block Front Office for assistance.
How many Yondr locking stations will be provided around the school?	 10 unlocking stations will be located close to entry and exit points. Fixed to Front A Block and E Block near pathways to the front gate Fixed to A Block wall near Quad Fixed to C Block wall leading to bike racks Fixed to E Block Wall at entry point to E/D Block Fixed to lower L Block Wall near pathway leading to / from J Block demountable. Fixed to pillar near NAC Box Office. Portable stations will be located in the A Block FrontOffice, Attendance Office, Library (for Homework Club) and in the DP Offices.
What if I am a Senior student who has no moreclasses for the day, and I need to leave school early?	Early leavers will need to unlock their phone at the Front A Block Office Year 11 & 12 on Mondays and Wednesdays, will be able to access the Fixed Yondr Unlocking Station at the NAC.
What if I am a Stage 6 student who is completing Distance Education or an external Language course as part of my pattern of study, and require a phone to call in to my external supervising teacher?	If you are in Year 11, you will have an exemption for these lesson times if needed and will be able to access a portable Yondr unlocking station in the library. You are to remain in the Library for the duration of the lesson, and relock your pouch at the end. If you are in Year 12, you already have an exemption.
How do I unlock my Yondr Pouch after Homework Club?	A portable Yondr Station will be accessible in the Library to unlock your Yondr Pouch when leaving Homework Club, or should you need to contact parents for pick-up arrangements prior to leaving.
What if I have an early leavers pass?	You will go to the Student Counter at the A Block Front Office with your early leaver note. Office staff will assist you to unlock your Yondr pouch using a portable station in the Office prior to leaving the school.
What if I need my phone in case my part timework needs to contact me?	In the first instance, you should remind your employer that you will not have access to your phone during school hours. However, should thisbe an issue, you can report to the office and arrangements will be made to assist.
What if the school goes into lockdown or an emergency evacuation is called?	Students will follow existing school procedures. If parents/carers need to be contacted, usual processes will be followed in line with school practices. Please make sure your contact details are up to date. Where appropriate, access may be given to unlock phones at the decision of the chief warden managing the emergency situation.
I use my phone to purchase food from the canteen / buy uniform.	You will need to bring your debit card or cash to make payments.